Job Profile Summary

Job Pattern: Customer Service Representative

Overall Job Match   74%

Thinking Style

Trait	Scale
Learning Index	4 5 **6** 7
Verbal Skill	**3** · 5 6 7
Verbal Reasoning	**5** 6 7
Numerical Ability	4 **5** 6 7
Numeric Reasoning	3 4 5 6 **7**

Job Match Percentage 81%

Behavioral Traits

Trait	Scale
Energy Level	4 5 6 **7**
Assertiveness	5 6 7 **8**
Sociability	**4** 5 6 7
Manageability	**6** 7 8 9
Attitude	**3** · 6 7 8
Decisiveness	3 4 5 6 **8**
Accommodating	**5** 6 7 8
Independence	2 3 4 5 **8**
Objective Judgment	**2** 3 4 5 6

Job Match Percentage 61%

Distortion - 9

Occupational Interests

Interests Ranking

Top three interests for this position

Interest	Scale
Enterprising	**8**
Financial/Admin	5
People Service	**7**

Lowest three interests for this position

Interest	Scale
Creative	**6**
Technical	3
Mechanical	2

Job Match Percentage 86%

The Job Matching process for Interests is concerned with the top three interests of a Job Match Pattern and how a candidate's top three interests match. The three top interests for this Pattern are indicated and ranked from top to bottom.

Note: The bolder scores indicate the three highest interests of this individual.